

**Mass Strategic Health Group  
Meeting Minutes  
Meeting of August 6, 2020  
GBS Gallagher**

**Board Members Present:**

Doug Willardson

Matthew Wojcik

Rich Mathieu

Tim Bell

Jeanne Lovett

MaryEllen Cerbone

Webster Town Administrator

Douglas Town Administrator

Dudley Charlton RSD Finance and Operations Manage

Town of Webster

Town of Douglas

Dudley Charlton RSD

**Others Present:**

Anthony Lively

Emmilie Roach

Chris Nunnally

Caitlin Johnson

John Webber

Nancy Souder

Cathy McComas

Christine Romeo

Debra Walsh

Jen Brown

Julie Donahue

Michele Blevins

Miles Varn

Mike Hurley

Alera/Lively Insurance

Arthur J. Gallagher

Arthur J. Gallagher

Health Plans Inc.

Health Plans Inc.

Health Plans Inc.

PinnacleCare

PinnacleCare

PinnacleCare

PinnacleCare

PinnacleCare

PinnacleCare

PinnacleCare

Allstate

The meeting was called to order at 10:34AM.

**Attendance**

There was a roll call of attendees participating via WebEx/conference call.

**HPI Deerwalk Presentation**

Ms. Johnson presentation offered an overview of Deerwalk, the analytics platform Health Plans Inc. offers to their mutual clients with Arthur J Gallagher. Ms. Johnson said the platform has no Patient Health Information (PHI), which means you cannot be exposed to member's specific information. Ms. Johnson explained the platform holds eligibility, medical and pharmacy claims with its data being updated on a weekly basis. Ms. Johnson said this tool offers benchmark

reports from HPI and different national benchmarks as well which can be good for the group to compare trending. Ms. Johnson said data is stored from the initial start of the plan with no end date, allowing employers to look back at prior year reports. Ms. Johnson said there are over one hundred reports Massachusetts Strategic Health Group (MSHG) has access to. Mr. Johnson did a full overview on some of the most popular reporting; she showed how to create reports and run them as a Joint Purchase Group (JPG) and as individual entities. Ms. Johnson continued to say all reports can be downloaded and saved as a PDF. Ms. Johnson asked if there were any questions. Mr. Willardson asked how the group can get access to Deerwalk. Ms. Roach can work with HPI to get them set up.

### **PinnacleCare Presentation**

Ms. Donahue introduced the PinnacleCare care. Ms. Donahue said today's focus is how to safely return back-to work during the COVID-19 pandemic. Mr. Varn explained there is a team at PinnacleCare specifically dedicated to working on the latest COVID-19 news and back to work strategies. Mr. Varn did an overview on the most likely ways you can contract the COVID-19 virus, the risks, and the safety precautions to be taken to protect yourself and workforce. Mr. Nunnally asked Mr. Varn's recommendations on children going back to school. Mr. Varn said masks, social distancing, and having the kids in pods not mixing with other groups, and lunches at their desks. Mr. Nunnally asked if PinnacleCare would be willing to look over procedures and practices the group puts together for their employees and students. Mr. Varn said absolutely they work with a global health expert to come up with protocols. Ms. Donahue said she would her team send over the research PinnacleCare has done so far along with the "best practices" in the schools. In addition, Ms. Donahue said they would be happy to help with any testing the group might need. Mr. Willardson said finding testing sites has been particularly hard. Ms. Donahue said PinnacleCare can accommodate testing members on the health plan.

### **Other Business**

Mr. Nunnally said Gallagher is putting together program to help with contract tracing if the board would like more information on it to let Ms. Roach know.

Mr. Nunnally said we are still working on a November 1 implementation date with OptiMed and Abacus.

### **Next Meeting**

Mr. Willardson made a motion to end the meeting at 11:57AM. Ms. Cerbone seconded the motion and it passed unanimously.

Ms. Roach said she would send out tentative dates for the next board meeting.

*Submitted by,  
Emmilie Roach  
Gallagher Benefit Services*