

**Mass Strategic Health Group
Meeting Minutes
Meeting of July 17th, 2019
GBS Gallagher**

Board Members Present:

Doug Willardson
Richard Mathieu
Matthew Wojcik

Webster Town Administrator
Dudley Charlton RSD Finance and Operations Manager
Douglas Town Administrator

Others Present:

Anthony Lively
Emmilie Roach
Chris Nunnally
Richard Bienvenue

Alera/Lively Insurance
Arthur J. Gallagher
Arthur J. Gallagher
Treasurer MSHG

The meeting was called to order 2:36 PM

Mr. Mathieu made a motion to call the meeting to order, Mr. Wojcik seconded the motion and it passed unanimously.

Attendance

The attendance sheet was passed around and signed as everyone arrived and took meeting materials.

Approval of Minutes

Matt Wojcik made a motion to approve the minutes taken on June 5th, Rich Mathieu seconded the motion and it passed unanimously.

Matt Wojcik made a motion to approve the minutes taken on June 12th, Doug Willardson seconded the motion and it passed unanimously.

Health Plan Check In

Chris Nunnally asked the board how the transition to HPI has been going; Mr. Willardson said he had received a couple calls that HPI resolved quickly and successfully. Mr. Nunnally said so far the health plan has paid over 1000 claims and received 112 phone calls. Mr. Nunnally discussed some of the member challenges that have come to the office and that all of the member challenges have been resolved. Chris Nunnally said this is the smoothest transition he has been a part of. Chris Nunnally asked to be notified of any issue that a member communicates to the benefit administrators or the board so Gallagher can facilitate an efficient resolution. Chris Nunnally said he wants to make sure a members problem is taken care of in order to alleviate members concerns of the change in their health insurance. Mr. Nunnally said he would get the health plan agreements to Mr. Willardson as soon as legal approves them.

Invoice Progress

Mr. Nunnally asked if anyone had any questions about the first invoice that went out. Mr. Mathieu asked when the group would be reconciling for invoices. Chris Nunnally said it would be quarterly or bi-annually but most likely bi-annually. Mr. Nunnally also added the warrants will be done on the first of the month, HPI claims are being paid weekly, and that our first financial report will be presented at our October meeting.

AJG Portal Access

Chris Nunnally presented Mr. Willardson with HPI portal access forms. Mr. Nunnally explained this will allow AJG to go into the online portal and download rosters to make the monthly invoices.

Equity Buy-In for Retirees

Mr. Nunnally asked the group if there will be an equity buy in for retiree's. There was a conversation. Mr. Nunnally's thoughts were that there would not need to be an equity buy in. There was further discussion.

Mr. Willardson made a motion not have an equity buy in for retiree's. Mr. Mathieu seconded the motion and it passed unanimously.

NexusMD

Mr. Nunnally spoke about NexusMD and what they could offer to the group. Mr. Nunnally said NexusMD's focus is to speed up the referral process for employees, identify specialty conditions, and disease management without the typical wait time. Mr. Nunnally explained that currently they are not working in Massachusetts but it might be something the group could benefit from by hearing further information. Mr. Nunnally offered his opinion that direct care could allow for a better patient experience while reducing claims. Mr. Nunnally told the group that Gallagher would bring in vendors that help the group manage their large claims in an effort to control cost and make the group a healthier group.

Richard Mathieu made a motion to have NexusMD come to the next board meeting. Matt Wojcik seconded the motion and it passed unanimously.

Other Business

Mr. Willardson asked if the MSHG could look at a press release to publically announce the forming of the MSHG and potentially gain some prospects for the group.

Chris Nunnally asked if the group was aware of anyone else interested in joining, there was a brief discussion and some possible clients to think about reaching out to.

Richard Bienvenue educated the group on the state of the trust fund. Mr. Bienvenue explained what the invoices show and that he would be giving the groups access to his online portal. Mr. Bienvenue said the trust currently had \$1,500,000 in cash. Mr. Bienvenue asked if the group would like to include the treasurer on a quarterly basis. The group acknowledged that they would like for Mr. Bienvenue to participate in their meetings quarterly.

Next Meeting

The next meeting was set for August 14th at 2:30

Mr. Mathieu made a motion to end the meeting at 3:35 PM Mr. Wojcik seconded the most and it passed unanimously.

*Submitted by,
Emmilie Roach
Gallagher Benefit Services*